CROSS INSURANCE TPA, INC.

Loss Control Services
SIG Safety Training
September 2022

September 15 & 27, 2022

VIA ZOOM

9:00am – 11:00am

Giving and Receiving Employee Feedback

Presented by: Kelly Flagg of Career Management Associates – September 15th
David Ciullo of Career Management Associates – September 27th

One of the most important tools in a leaders/supervisor's toolbox is using effective communication and feedback. How you provide feedback will often determine the difference between success and failure. Through discussions, case studies, and exercises this workshop explores the importance of feedback, the four types of feedback, the step-by-step process for giving feedback, and how to receive feedback.

Who Should Attend? **Managers/Supervisors; Human Resource Directors; Safety Coordinators**

Program Fee: $75/pp

REGISTRATION

Maximum of 80 attendees per session

Please register by September 8th: to tpa-trainings@crossagency.com or fax (207) 688-1208

Attendee Name	Company Name	Email	September 15th Session	September 27th Session	SHRM Credits Requested

Note: In case of inclement weather, please call 1-800-698-3267 Ext 1021 to get a recorded message about training cancellation.