



Loss Control Services  
SIG Safety Training  
October 2023

**October 12<sup>th</sup>**

VIA ZOOM

9:00am – 11:00am

## **Communicating with Confidence**

Presented by: Career Management Associates

The ability to communicate effectively is the foundation for success in the workplace. This program explores the difference between one-way and two-way communication and the impact of true listening skills. The ability to communicate effectively is the foundation for success in the workplace. Learn the 4 different types of communication, some common pitfalls of face-to-face communication and how to recognize and utilize non-verbal cues. Each participant will leave with an action plan to implement in the workplace.

**Who Should Attend?** Managers/Supervisors; Human Resource Directors; Safety Coordinators

Program Fee: \$75/pp

### **Registration Information**

Please register by October 4th. *Maximum of 80 attendees per session.*

If you have any questions or issues with registering, please e-mail us at

[tpa-trainings@crossagency.com](mailto:tpa-trainings@crossagency.com)

**Note: In case of inclement weather, please call 1-800-698-3267 Ext 1021 to get a recorded message about training cancellation.**